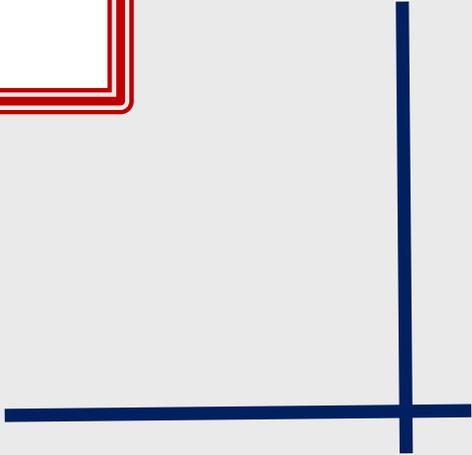
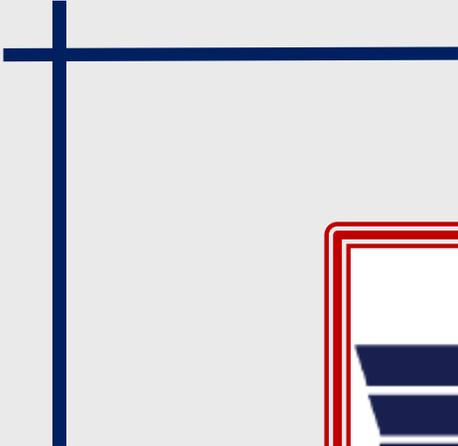




VA | U.S. Department
of Veterans Affairs

Yolonde Rocio
Communications and Community Engagement
North Texas VA Healthcare System



eBenefits
My Gateway to Benefit Information



eBenefits Introduction

VA/DoD Web secure portal that provides resources and self-service capabilities to Veterans, Service members, and their families to research, access, and manage their VA and military benefits and personal information.

Benefits include, but are not limited to education financial assistance, access to employment information, view VA Home Loan requirements, and much more.



Introduction

<https://www.ebenefits.va.gov>





The screenshot shows the eBenefits website with several callouts:

- Claims Status:** A callout pointing to the "view my STATUS" link in the navigation bar, with the text "View your Claims Status here".
- Login/Register:** A callout pointing to the "Login" and "Register" buttons in the top right, with the text "Authenticate with a basic or premium account".
- Features:** A callout pointing to the "View All Features" button in the "Most Popular Features" section, with the text "View all Features that are available to eBenefits users".

The website content includes a navigation bar with links like Home, About, Help, Contact, Facility Locator, and Feature List. Below the navigation is a banner for "Register now to use all of the available features of eBenefits!". The main content area features a "Most Popular Features" section with a list of services and a "View All Features" button. Below this is a section titled "How Can eBenefits Assist Me?" with sub-sections for "I am a Veteran", "I am a Service Member", and "I am a Family Member".

Claims Status
View your Claims Status here

Login/Register
Authenticate with a basic or premium account

Features
View all Features that are available to eBenefits users



Before users can access the system's self-service features, they must be registered in the Defense Enrollment Eligibility Reporting System (DEERS) and obtain a DoD Self Service (DS) Logon.

DEERS is an automated information system designed to maintain timely and accurate information on Service members and dependents who are eligible for military or VA benefits and services.

The system also detects and prevents fraud and abuse in the distribution of those benefits and services.



How to Register

- Register online using the eBenefits DS Logon Account Registration Wizard.
- Call 1-800-827-1000 and select option 7 if the user receives monies by direct deposit from VA.
- Choose to go in person to a VA Regional Office, or other VSO.

There are two types of registration, Basic and Premium. To obtain a Premium Account, users must verify their identity using either in-person or remote proofing options.

FYI

How to Register





Individuals can register for an eBenefits account if they are active duty military, retired, National Guard or Reserve, Veteran (non-retiree) or family members that are dependents (over age 18) of current or former military personnel.

Military retirees can use their DFAS MyPay logon and password to self-authenticate and obtain their DS Logon online.

Veterans and Service members holding DoD Common Access Cards (CAC) must use these cards to obtain a DS Logon online. (Preferred)

Enrollment



The screenshot shows the eBenefits website header and main navigation. The header includes the eBenefits logo, the text "My Gateway to Benefit Information", and the Department of Veterans Affairs and Department of Defense logos. A "Log in" button and a "Register" button are located in the top right corner. Below the header is a navigation bar with links for "Apply", "Manage", "Learn", "National Resource Directory", "Employment Center", and "Contact", along with a search bar. A large orange banner contains a message about regional office closures and provides contact information. Below the banner is a dark blue section titled "What do you want to do?" with three main categories: "Apply", "Manage Benefits", and "Manage Health". Each category has a list of sub-links.

eBenefits
My Gateway to Benefit Information

A Service of the Department of Veterans Affairs and the Department of Defense

Log in Register

Apply Manage Learn National Resource Directory Employment Center Contact Search

Regional Offices will be closed to the public starting March 19, 2020, visit our website at www.va.gov or call 800 827-1000 if you have specific questions or concerns.

For feature and outage events, refer to the Outage Calendar link at the bottom of the page.

To ensure your security and privacy, when using a shared or public computer, make sure you always log out of VA/DoD eBenefits and then close all browser windows when finished accessing the site.

What do you want to do?

Need help? Appoint a claims agent, attorney, or Veteran Service Organization (VSO) to assist you.

Apply
Disability Compensation

Manage Benefits
Compensation Claim Status

Manage Health
Share Your VA Medical Records



Enrollment



A Service of the Department of Veterans Affairs and the Department of Defense



[? Help Center](#) [-AA+](#)

DS LOGON Registration

Welcome to the registration wizard.
Here you can create your DS LOGON account,
whether you are a service member, veteran, or family member. [?](#)

Select registration method

- I have a Common Access Card (CAC) with accessible card reader. [?](#)
- I have a Defense Finance and Accounting Service (DFAS) myPay account. [?](#)
- I have neither of those, but I am registered in the Defense Enrollment Eligibility Reporting System (DEERS). [?](#)

[Continue](#) [Cancel](#)



Enrollment





My Gateway to Benefit Information

A Service of the Department of Veterans Affairs and the Department of Defense



[? Help Center](#) [-AA+](#)

Registration Process

Fill in your personal information. We will search for your record in DEERS. [?](#)

First Name [?](#)

Last Name

Date of Birth 

[?](#) ID (No spaces or special characters)

● ● ● ● ● ● ●



Enrollment

[? Help Center](#) [-AA+](#) [Log Off](#)

Registration Process

Welcome Firstname Lastname.
Create your personalized password. Please note security tips.

Password ✓

Confirm Password ✓

• • • • •

Security Tips

For a strong password use:

1. At least 9 characters
2. At least one uppercase letter
3. At least one lowercase letter
4. At least one number
5. At least one special character
(@_#!&\$%^*+()./,:~:}|?{>=<)



Enrollment

[? Help Center](#) [-AA+](#) [Log Off](#)

Registration Process

Select challenge questions and enter personalized answers. [?](#)
These questions will be asked if you need to retrieve or change your password.

What was the name of your first pet?

What was the name of your first stuffed animal?

What was the make (Chevy, Ford, Honda, etc.) of your first car?

What is the full name of your very first employer?

In what town was your first job?



Enrollment

[? Help Center](#) [-AA+](#) [Log Off](#)

Registration Process

Select personal image and enter personalized text below.
These will display on your personal profile page.




Enter a personal image phrase. Limit is 50 characters long.



Enrollment

[? Help Center](#) [AA+](#)

Registration Process

There is one final step to complete the registration process. You will be presented with 3 questions intended to sufficiently prove your identity online. This quiz is time-based so please select the correct responses and submit your answers timely before the quiz expires.

These questions are based on information in your credit history and in public records. The questions and responses are not stored nor are they maintained by the DoD.

Meanwhile, you have successfully established a Basic DS LOGON account.

Your Username is: [firstname.lastname](#)

Upon successfully answering the questions on the following page, you will be upgraded to a Premium DS LOGON account.

[Begin](#) [?](#)



Enrollment

The user will have four minutes to select the correct answers to the Remote Proofing Quiz. Once the user has answered the questions, click Submit Responses. If the user answers one question incorrectly, an extra question will be asked.

A screenshot of a web form titled "Registration Process". The form has a blue header bar with a "Help Center" link and a font size control "-AA+". The main content area is white and contains the question: "According to your DRIVER'S LICENSE, what COLOR is your HAIR?". Below the question are five radio button options: "BLACK", "GREY", "WHITE", "BALD", and "NONE OF THE ABOVE". The "NONE OF THE ABOVE" option is selected. At the bottom of the form are two buttons: "Submit Responses" and "Cancel". A mouse cursor is pointing at the "Submit Responses" button.

Registration Process

According to your DRIVER'S LICENSE, what COLOR is your HAIR?

- BLACK
- GREY
- WHITE
- BALD
- NONE OF THE ABOVE

Submit Responses Cancel



[? Help Center](#) [-AA+](#) [Log Off](#)

Activation Successful

Congratulations! You have successfully upgraded to a DS LOGON Premium account.

Your Username is: **firstname.lastname**

You may now begin to use your DS LOGON Premium account

[Continue](#)





Dashboard

Welcome, Yolonde

Last Log in: 09/18/2020 06:52 AM

Message Center

Personal Information: ?

Yolonde Rocio
[Redacted]@va.gov.com [Edit Profile](#)

Things you can view here:

- [Representative](#)
- [Disabilities](#)
- [Dependents](#)
- [Work in Process](#)
- [Historical Claims](#)
- [Additional Benefits](#)
- [Payment History](#)

Popular Items:

- Your VA Letters**
Download VA letters, including Civil Service Preferences, Commissary and Exchange Privileges, Service Benefit Verification and Proof of Service Card.
[Letter Generator](#)
- Your VA / DoD Personal Information**
VA uses your personal information to contact you or send payment for your benefits.
[Update your Direct Deposit and contact information \(Compensation & Pension or Education\)](#)
[Update your DEERS personal information](#)
- Your VA Online Health Records**
[Manage or share your VA health records](#)
- Your VA/DoD eBenefits Employment Center Profile**
[View or edit your employment profile](#)

My Profile

- Personal Information
- Representative
- Disabilities
- Dependents
- My Documents

My Claims & Appeals

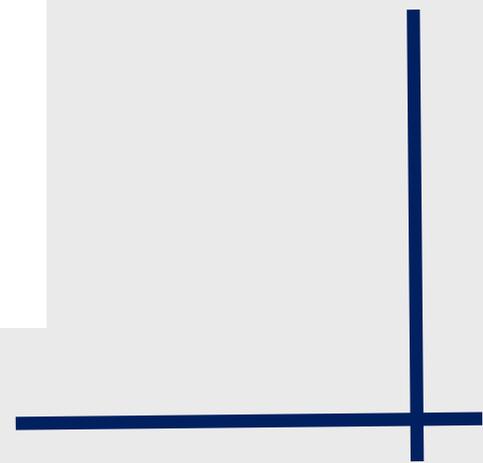
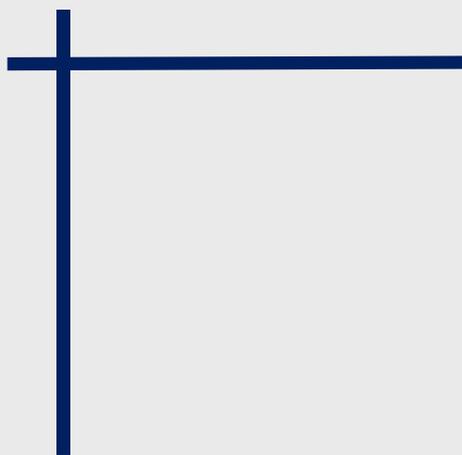
- Work in Process
- Historical Claims
- Historical Appeals

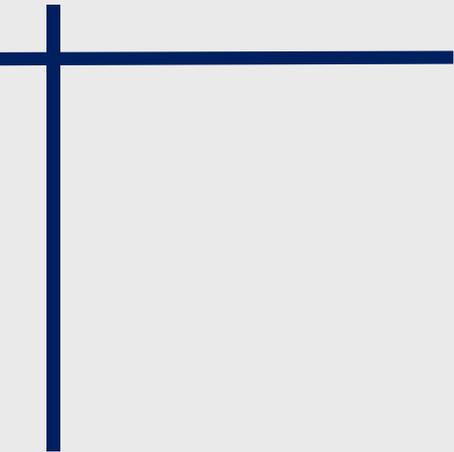
My Benefits & Payments

- Benefits
- Payment History

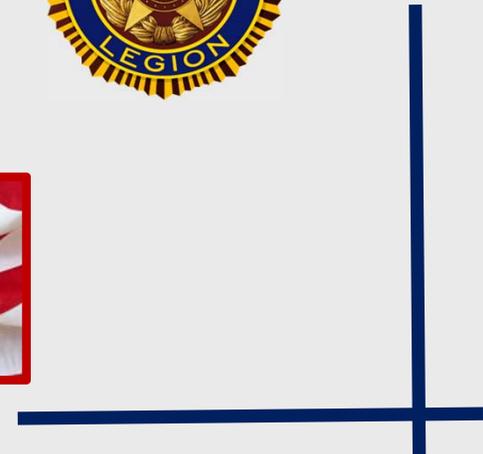
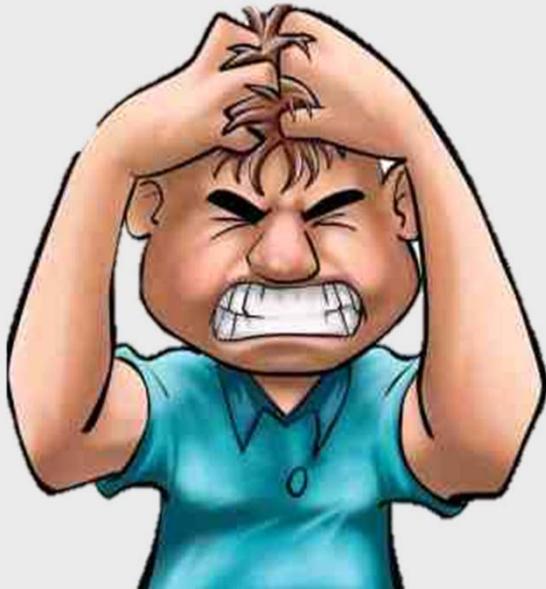
Messages

Account Activity





VFW
VETERANS OF FOREIGN WARS





Apply

[Disability Compensation](#) **P**

[Add or Remove Dependent](#) **P**

[VA Health Care](#) **↗**

[Education Benefits](#)

[Pension Benefits](#)

[Veteran Readiness and Employment](#)

[See all applications for benefits](#)



Manage Benefits

[Compensation Claim Status](#) **P** **↗**

[Personal Contact and Direct Deposit](#) **P**

[Military Personnel File](#) **P** **↗**

[VA Letters](#) **P**

[Certificate of Eligibility for Home Loan](#) **P**

[Supporting Document Upload for Claims](#) **P** **↗**

[See all options to manage benefits](#)



Manage Health

[Share Your VA Medical Records](#)

[VA Prescription Refills](#) **P** **↗**

[VA Appointments](#) **P** **↗**

[Hearing Aid Batteries and Prosthetic Socks](#) **P**

[SECURE MESSAGING on MyHeatheVet](#) **P** **↗**

[DoD TRICARE® Health Insurance](#) **P** **↗**

[See all options to manage your health](#)



Apply

Disability Compensation **P**

Add or Remove Dependent **P**

VA Health Care [↗](#)

Education Benefits

Pension Benefits

Veteran Readiness and Employment

[See all applications for benefits](#)



Disability Compensation

Complete and submit a claim for (1) disabilities that occurred during military service; and (2) post-service disabilities presumed to be related to your service. You can also modify existing compensation.

This service is available to account holders with Premium Access [a](#).

Log in if you have an account

Want to upgrade your account from Basic to Premium Access? Upgrade using the DS Logon registration wizard

Register for an account

You need to be registered in DEERS in order to register for an account.

About VA/DoD eBenefits



About VA/DoD eBenefits

Online Calendar

About Veterans Affairs

VA Home

About VA

VA Forms

Our Policies

VA Privacy Policy

VA Web Policies

Regulations & Guidance

Other Government Sites

Forms.gov

DoD Forms

White House



 Download VA Letters <p>Create VA letters for a variety of purposes, including Civil Service Preference, Commissary, Service Verification, and Benefit Verification. The letter templates automatically include your name and your current Compensation and Pension address.</p> <p>Get a Premium Account!</p>	 Request Official Military Personnel File <p>Check, view, and print documents from your Official Military Personnel File, including your DD 214.</p> <p>Get a Premium Account!</p>	 Request State Benefits Information <p>Request benefits information packets from State Veterans Affairs offices.</p> <p>Get a Premium Account!</p>
--	--	--

1. **Access & Download VA Documents:**
Home Loan Certificate of Eligibility (COE), Veterans and Service Preference Letters (Civil Service Preference, Commissary (DoD Identification Card), Service Verification, and Benefit Verification.
2. **Access & Download Official Military Personnel File (OMPF) – including DD Form-214**
3. **Apply for Compensation, Pension, Education, Burial and Vocational Rehabilitation & Employment (VR&E) Benefits online through the Veterans Online Application (VONAPP).**

General Accessibility



Basic

Premium

<p>Users can request benefits information packets from State Veterans Affairs offices.</p>	<p>Apply for Compensation, Pension, Education, Burial and Vocational Rehabilitation & Employment benefits online through the Veterans Online Application (VONAPP).</p>
<p>Search for and print detailed information on accredited Attorneys, Claims Agents, and Veterans Service Organizations. Download and print representative appointment forms.</p>	<p>The on-line wizard recognizes claimants upon log-in and helps to make changes to marital status, dependents and school verifications with guided assistance from VONAPP Direct Connect (VDC).</p>
	<p>Interact with benefit information at different career or personal lifecycle stages. View personalized list of possible benefits based eBenefits profile and fine-tune the results to suit needs.</p>
	<p>Create VA letters for a variety of purposes, including Civil Service Preference, Commissary, Service Verification and Benefit Verification using letter templates automatically including name and current Compensation and Pension address.</p>
	<p>Allows wounded, ill and injured Veterans to view and print current Federal Individual Recovery Plan (FIRP) and track progress.</p>
	<p>Request benefits information packets from State Veterans Affairs offices.</p>
	<p>View and update contact information (addresses, phone numbers and email addresses).</p>



Education Accessibility



Basic

Premium

Take eLearning courses designed for managing health. Choose from a variety of topics, such as managing stress and succeeding at work.

If eligible for the Post-9/11 GI Bill program, Service members may transfer educational benefits to eligible dependents listed in DEERS. Veterans may review, modify, or revoke a transfer request made while a Service member.

View entitlement and school enrollment information for Post- 9/11 GI Bill Education benefits.

View and update direct deposit information for Post-9/11 GI Bill Education.

Students using the Montgomery GI Bill can confirm their monthly school enrollment using this online tool.

Learn about VA Federal benefits in the Transition Assistance Program (TAP). Complete benefit courses electronically to develop an understanding of all VA benefits the Service member may be entitled to through transition to Veteran status.

Compensation Accessibility



Basic

Premium

N/A	Allows users to view the status of their appeal. Displays dates of Notice of Disagreement, Statement of the Case, Substantive Appeal (VA Form 9), Supplemental Statement of the Case.
	View and update contact information for Compensation and Pension (C&P).
	Provides users with the ability to monitor select compensation and pension claims information.
	Monitor VA Compensation and Pension, Education and Vocational Rehabilitation & Employment (VR&E) benefits payments.

Healthcare Accessibility



Basic

Premium

10-10EZ interactive PDF allows Veterans to request enrollment in the VA Health Care System and submit their application electronically. The form includes a link to live chat.

View details on medical appointments scheduled with VA.

Fast-Track Claims Processing System for Vietnam Veterans. These Service members can apply for benefits and view claims status and evidence from the eBenefits portal.

Place online orders for prosthetic socks and hearing aid batteries, and other equipment.

Move!23 Health Questionnaire provides practical weight management recommendations based on eating habits, activity levels and medical history. Users can print both patient and health care provider reports based on answers.

Veterans can electronically enroll in the Virtual Lifeline Electronic Record (VLER) Health Program that shares certain parts of their health record between the Department of Veterans Affairs (VA), Department of Defense (DoD) and selected private health care providers over a secure network known as the Nationwide Health Information Network

Access to MyHealthVet, view appointments, medical records, prescriptions, and communicate with healthcare team.



[Home](#) > [Health care](#) > [How to apply](#)

Health care

[Get benefits](#) -

[About VA health benefits](#)

[Eligibility](#)

[How to apply](#)

[Apply now](#)

[After you apply](#)

[Family health benefits](#)

[Manage benefits](#) +

[More resources](#) +

How to apply for VA health care

Find out how to apply for VA health care benefits as a Veteran or service member.

How do I prepare before starting my application?

- [Find out if you're eligible for VA health care benefits](#)
- Gather the documents listed below that you'll need to fill out an Application for Health Benefits (VA Form 10-10EZ)

What documents and information do I need to apply?

- Your most recent tax return
- Social Security numbers for yourself and your qualified dependents
- Account numbers for any current health insurance you already have (like Medicare, private insurance, or insurance from your employer)

How do I apply?

You can apply online right now.

[Apply for health care benefits](#)

[Obtenga instrucciones para esta solicitud en Español.](#) ▾

Feedback ▲

Feedback ▲





You can also apply:



By phone

Call our toll-free hotline at [877-222-8387](tel:877-222-8387), Monday through Friday, 8:00 a.m. to 8:00 p.m. ET to get help with your application.



By mail

Fill out an Application for Health Benefits (VA Form 10-10EZ).

[Download VA Form 10-10EZ \(PDF\)](#).

You or someone acting as your power of attorney must sign and date the form. And:

- **If you're using a power of attorney**, you'll need to submit a copy of the Power of Attorney form along with your application.
- **If you sign with an "X,"** 2 people you know must witness your signature. They'll also need to sign and print their names on the form.

Send your completed application here:

Health Eligibility Center
2957 Clairmont Rd., Suite 200
Atlanta, GA 30329

Attn: Eligibility
Dallas VA Medical Center
4500 S. Lancaster Rd.
Dallas, TX 75216





Pharmacy

Refill your VA prescriptions, track delivery, view a list of your VA medications and other details.

[Read More](#)



Appointments

Keep track of your upcoming VA medical appointments and get email reminders.

[Read More](#)



Messages

Communicate securely online with your VA health care team and other VA staff about non-emergency information or questions.

[Read More](#)



Health Records

View, print, or download a copy of your VA medical record information, or enter your own health information.

[Read More](#)

Resources

[Benefits](#)

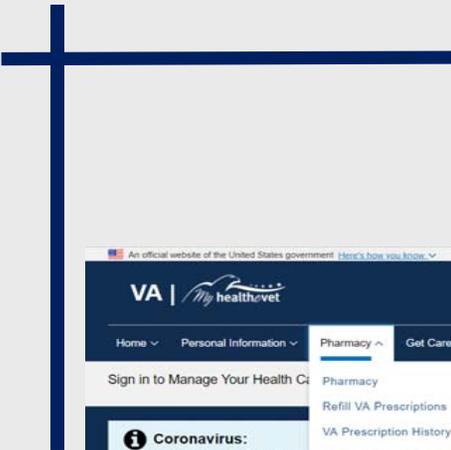
[Veterans Health Library](#)

[Community](#)

[Mental Health](#)

[Healthy Living](#)

[HealthLiving Assessment](#)



VA | My healthvet

Search | About | Contact

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

Sign in to Manage Your Health Care

Sign in Register



VA | My healthvet

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

Sign in to Manage Your Health Care

Pharmacy

- Refill VA Prescriptions
- VA Prescription History
- VA Prescription Tracking
- My Medications List
- VA Medications List
- Self-Entered Medications + Supplements

Sign in Register

Coronavirus: Call before you visit VA. If you are worried about COVID-19 symptoms or have concerns about your VA services and benefits, ask a question of the VA coronavirus chatbot or review the Frequently Asked Questions. If you have an appointment, consider making it a telehealth appointment.



VA | My healthvet

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

Sign in to Manage Your Health Care

Get Care

- Care Givers
- Treatment Facilities
- My Coverage
- Health Calendar

Sign in Register

Coronavirus: Call before you visit VA. If you are worried about COVID-19 symptoms or have concerns about your VA services and benefits, ask a question of the VA coronavirus chatbot or review the Frequently Asked Questions. If you have an appointment, consider making it a telehealth appointment.

VA | My healthvet

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

Sign in to Manage Your Health Care

Track Health

- Track Health
- Vitals
- Labs + Tests
- Health History
- Journals
- HealthLiving Assessment

Sign in Register

Coronavirus: Call before you visit VA. If you are worried about COVID-19 symptoms or have concerns about your VA services and benefits, ask a question of the VA coronavirus chatbot or review the Frequently Asked Questions. If you have an appointment, consider making it a telehealth appointment.

VA | My healthvet

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

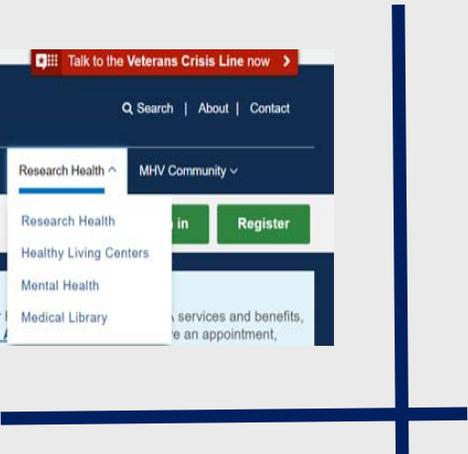
Sign in to Manage Your Health Care

Research Health

- Research Health
- Healthy Living Centers
- Mental Health
- Medical Library

Sign in Register

Coronavirus: Call before you visit VA. If you are worried about COVID-19 symptoms or have concerns about your VA services and benefits, ask a question of the VA coronavirus chatbot or review the Frequently Asked Questions. If you have an appointment, consider making it a telehealth appointment.





eBenefits self service is available from mobile devices
<https://m.eBenefits.va.gov>



Follow us on Social Media



A screenshot of the Facebook profile page for the VA North Texas Health Care System. The profile picture is the VA logo. The cover photo features a woman in a red "FORT WORTH VAMC" t-shirt flexing her muscles, with the text "FACES OF SERVICE" and "WOMEN VETERANS" overlaid. Below the cover photo is a grid of nine smaller photos of women. The page shows interaction buttons for "Liked", "Following", and "Share".

A screenshot of a tweet from the VA North Texas Health Care System (@VANorthTexas) dated May 12. The tweet text reads: ".@atmosenergy and @crazybrotherz partnered to provide breakfast for staff at the VA Dallas Medical Center Community Living Center. #Dallas #DallasVAMC #VANTX #ThankYou 🙏 #Community". Below the text are four photos showing staff members and a breakfast truck.



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**Thank each of you for your service to the
United States Armed Forces**

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North Texas Veteran Healthcare System
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469.401.1743**

