

New Water Connection Check List

TRASH COLLECTION & RECYCLING

Trash Pick-Up Schedule

Trash is picked up twice weekly:

All residents **EAST** of Hampton Road have their garbage collected on Mondays and Thursdays.

All residents **WEST** of Hampton Road have their garbage collected on Tuesdays and Fridays.

Trash Requirements

Trash must be placed out for pick-up in the alley or front curb (where applicable) by 7 a.m. on the day of pick-up. Garbage must be placed in a plastic refuse bag. The front, back, side yards and the alley and easement should remain free of all litter, trash and refuse. Receptacles must be placed in the proper location either on the front right-of-way or in the alley for weekly solid waste pickup. Solid waste is collected twice weekly. On the second pick up of your weekly cycle, large items such as furniture can be placed with your normal trash for pick-up. Tires, refrigerators, paint, batteries or other hazardous waste are not allowed in our landfill and must be disposed of properly. Items should be placed with your regular trash for pick-up. Construction materials are not accepted.

Recycle bins are emptied once weekly on Wednesdays.

Need a larger container for recycling?

Republic Waste Services provides 96 gallon recycling containers for residential curbside recycling. To obtain one of these containers contact the Action Center at 972-230-9600. Once the cart has been delivered a \$2.87 lease charge will be added to your monthly water bill. This charge will cover any damage or repair to the container.

Strong 2-ply trash bags are now available at the Water Utility Counter. Cost is \$9.56 for a roll of 50 bags. Recycle bags are also available in rolls of 50 for \$4.76.

Call 972-274-CITY with questions.

ALARM PERMITS

All homes and businesses that have an alarm system installed are required to have a permit from the city.

Contact:

Shelia Johnson, Alarm Administrator
Desoto Police Department
714 E Beltline Rd
Desoto, TX 75115
Phone: 469.658.3018 Fax: 469.658.0710

DeSoto Water Utilities Hours of operation:

Monday – Friday 8 a.m. – 5 p.m.

Welcome to The City of DeSoto Texas!

In order to assist you in the activation of your water account, the following may be helpful for you to check before our customer service technician is scheduled to activate the account. You will need to ensure these items are in the **"OFF"** position in order for the meter to stabilize. Each additional service call required to activate the water account will result in a \$10.00 fee being billed to your account. **Please note: This is a general list and may or may not include every item you may need to check.**

Thank you,
City of DeSoto Utility Billing

OUTSIDE

- Valve box (usually located close to the front faucet)
- Sprinkler system valves or timer
- All outside faucets
- Swimming pools or Jacuzzi valves

KITCHEN AREA

- Kitchen faucets
- Ice maker line
- Dishwashing machine
- Bar sink (if applicable)

UTILITY ROOM

- Clothes washer connections
- Hot water heater drain valve (located at the base of the hot water heater tank)
- Hot water heater pressure relief valve (located on the upper side of the hot water heater)

BATHROOMS AREAS

- Bathroom sinks
- Shower stalls
- Bathtub faucets
- Toilet valves (make sure rubber flap in the tank is down over the tank opening)